

CUSTOMER SERVICE AND TRANSFORMATION SCRUTINY COMMITTEE

Monday 1st October 2018 at 10am in the Council Chamber, the Arc, Clowne

| Item No. | <u>PART A – FORMAL</u> | Page No.(s) |
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| | <u>PART 1 OPEN ITEMS</u> | |
| 1. | <u>Apologies for Absence</u> | |
| 2. | <u>Urgent Items of Business</u> | |
| | To note any urgent items of business which the Chairman has consented to being considered under the provisions of Section 100(B) 4(b) of the Local Government Act 1972. | |
| 3. | <u>Declarations of Interest</u> | |
| | Members should declare the existence and nature of any Disclosable Pecuniary Interest and Non Statutory Interest as defined by the Members' Code of Conduct in respect of: | |
| | a) any business on the agenda | |
| | b) any urgent additional items to be considered | |
| | c) any matters arising out of those items and if appropriate, withdraw from the meeting at the relevant time. | |
| 4. | Minutes of a Customer Service and Transformation Scrutiny Committee meeting held on 5 th September 2018. | 3 to 6 |
| 5. | List of Key Decisions & Items to be Considered in Private. <i>(Members should contact the officer whose name appears on the List of Key Decisions for any further information).</i> | 7 to 13 |
| 6. | Review of Standards Committee – Operational Review. | 14 to 16 |
| 7. | Scrutiny Committee Work Programme 2018/19. | 17 to 22 |

PART B – INFORMAL

The formal meeting of the Customer Service and Transformation Scrutiny Committee ends at this point. Members will meet informally as a working party to carry out their review work. This meeting is closed to the public, so members of the public should leave at this point.

8. Review Work.